



Company Profile

About Us

History

UIT

30 years

- Founded on 1992
- All founders are from Technical Background

We Deliver What We Promise!

Mission:

Delivering simple, affordable and easily manageable products and services to:

- Minimize client's downtime
- Maximize client's ROI
- Satisfy client's needs

About Us

Team

UIT





What do we offer?

MOST OF OUR CLIENTS USE ONLY A FEW OF OUR SERVICES

THEY HAVE NO IDEA WHAT ELSE DO WE OFFER!



CLICK ICONS OR FLIP OVER TO FIND OUT WHAT YOU'RE MISSING



01

VoIP and IP-PBX

UIT

As 3CX Platinum Partner, we cover all your needs in Voice, Video, Chat, and Web meetings

Voice:

- PBX
- Branch connectivity
- Your Extension:
 - On a phone
 - On your Mobile
 - On your PC
 - anywhere
- Work from Home

Web meeting:

- Full featured
- Brandable
- Webinars
- Remote Control

Chat:

- Client to Call Center
- Client to user
- User to user
- Elevate to Voice and/or Video



Yealink

BACK



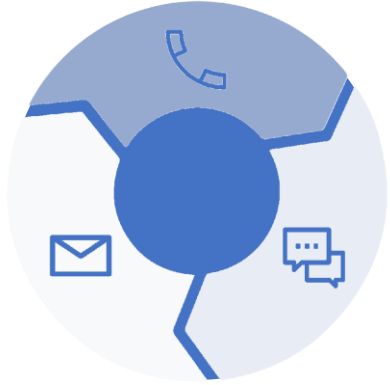
02 Call Center



Using 3CX Pro we offer a full fledged Call center:

- Multiple Queues
- Skill based routing
- Advanced scenarios (TTS, connect to database, Dial out, Predictive dialing, Polls, ...)
- Advanced reports
- Calls and Chat (3CX Chat from client's website and/or Facebook messenger)





03 Omni-Channel CC



Adding amoCRM, now you have a real Omni Channel Contact center:

- Receive inquiries from:
 - Almost any chat platform
 Whatsapp, FB Messenger, Telegram, Wechat, Instagram, Viber
 - Any Mail server.
- Chatbot
- Digital pipeline for automated client management





04

Meeting Rooms

UIT

Want a futuristic meeting room? Ask us:

- Wireless presentation (Barco Clickshare)
- Integration with Zoom and Teams
- Smart Cameras that detect speaking persons (Poly & Logitech)
- Advanced noise suppression mics
- Interactive screens (Samsung)
- Interactive Projectors (Epson and Barco)
- Room booking systems (Yealink)

BARCO



poly

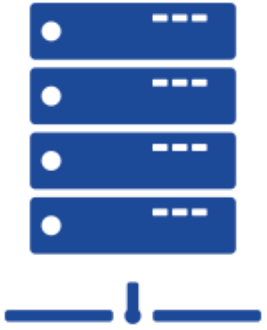
logitech

Yealink

EPSON

SAMSUNG

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05

Storage

UIT

An enterprise level yet affordable storage solution using Synology

- File sharing
- End point backup:
 - Servers
 - Windows
 - Linux
- Sync with cloud (OneDrive, Google Drive)
- All flash storage for best performance

Synology®

BACK



06

Infra Structure

UIT

We have been building networks for many years

- Passive (Copper and Fiber)
- Active (Cisco, HPE)
- Wi-Fi
- VPNs
- Remote users
- Branch connectivity
- Firewalls
- IT Room preparation
 - Raised Floor
 - Racks
 - UPS
 - Environmental monitoring
 - Access Control



07

Power Protection

UIT

A UPS is an un questionable parts of IT

Infosec (France) UPS systems:

- 700VA to 200KVA
- Online Double conversion
- Redundancy
- SNMP manageable
- Auto shutdown software
- Single phase and Three phase



BACK



08

Repairs

UIT

We started our business with repair service and we could not stop!

- Printers and scanners
- PCs and servers
- Electronic components



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09

Support

UIT

We also started our business with support!

- Pre-sales and sizing
- Implementation and deployment
- Installation and setup of systems and solutions
- After Sales support



Microsoft



LINUX

vmware®

SOPHOS



Hewlett Packard
Enterprise

BACK



10 IT Management



If you do not have an IT team, we can be that team!

- IT Management
- Planning based on client's strategies
- Offering recommendations



 Brands





More Details



[Company Profile](#) [PDF]

[Brief Portfolio](#) [PDF]

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