



Company Profile

About Us

History

UIT

30 years

- Founded on 1992
- All founders are from Technical Background

We Deliver What We Promise!

Mission:

Delivering simple, affordable and easily manageable products and services to:

- Minimize client's downtime
- Maximize client's ROI
- Satisfy client's needs

About Us

Team

UIT

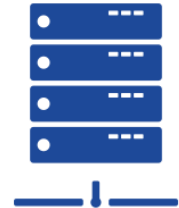




What do we offer?

MOST OF OUR CLIENTS USE ONLY A FEW OF OUR SERVICES

THEY HAVE NO IDEA WHAT ELSE DO WE OFFER!



CLICK ICONS OR FLIP OVER TO FIND OUT WHAT YOU'RE MISSING



01

VoIP and IP-PBX

UIT

As 3CX Platinum Partner, we cover all your needs in Voice, Video, Chat, and Web meetings

Voice:

- PBX
- Branch connectivity
- Your Extension:
 - On a phone
 - On your Mobile
 - On your PC
 - anywhere
- Work from Home

Web meeting:

- Full featured
- Brandable
- Webinars
- Remote Control

Chat:

- Client to Call Center
- Client to user
- User to user
- Elevate to Voice and/or Video



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02

Contact Center

UIT

Using 3CX Pro we offer a full fledge Call center:

- Multiple Queues
- Skill based routing
- Advanced scenarios (TTS, connect to database, Dial out, Predictive dialing, Polls, ...)
- Advanced reports
- Calls and Chat (3CX Chat from client's website and/or Facebook messenger)



Yealink



Jabra GN

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03 Omni-Channel CC



Adding amoCRM, now you have an Omni Channel Contact center:

- Receive inquiries from:
 - Any chat platform
 Whatsapp, Facebook Messenger, 3CX LiveChat
 - Any Mail server.





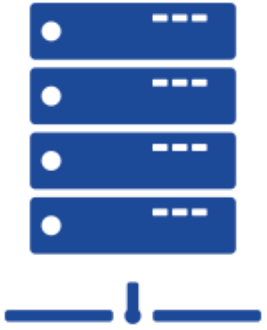
04 Meeting Rooms



Want a futuristic meeting room? Ask us:

- Wireless presentation (Barco Clickshare)
- Integration with Zoom and Teams
- Smart Cameras that detect speaking persons (Poly & Logitech)
- Advanced noise suppression mics
- Interactive screens (Samsung)
- Interactive Projectors (Epson and Barco)
- Room booking systems (Yealink)





05

Storage

UIT

An enterprise level yet affordable storage solution using Synology

- File sharing
- End point backup:
 - Servers
 - Windows
 - Linux
- Sync with cloud (OneDrive, Google Drive)
- All flash storage for best performance

Synology®

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06

Infra Structure

UIT

We have been building networks for many years

- Passive (Copper and Fiber)
- Active (Cisco, HPE)
- Wi-Fi
- VPNs
- Remote users
- Branch connectivity
- Firewalls
- IT Room preparation
 - Raised Floor
 - Racks
 - UPS
 - Environmental monitoring
 - Access Control



07 Power Protection



A UPS is an un questionable part of IT

UPS systems:

- 700VA to 200KVA
- Online Double conversion
- Redundancy
- SNMP manageable
- Auto shutdown software
- Single phase and Three phase





08

Mobility

UIT

Mobility is an essential part of many businesses. We have what it needs:

- Data terminal and Tablets
- Mobile Printers



SAMSUNG

star

ZYWELL

ZEBEX

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09

Repairs

UIT

We started our business with repair service and we could not stop!

- Printers and scanners
- PCs and servers
- Electronic components



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10 Support



We also started our business with support!

- Pre-sales and sizing
- Implementation and deployment
- Installation and setup of systems and solutions
- After Sales support



Microsoft



LINUX

vmware®

SOPHOS



Hewlett Packard
Enterprise

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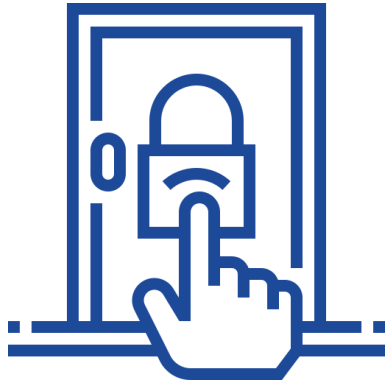
IT Management

UIT

If you do not have an IT team, we can be that team!

- IT Management
- Planning based on client's strategies
- Offering recommendations

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++ Security & Safety



Access and environment Control

- Entry barriers / Turnstiles
- Biometric systems (Face/Palm/Fingerprint)
- Floors/Areas/Teams/Departments
- Environment sensors (Water/Temperature/Air/...)



 Brands





Contact us



United Information Technology S.A.E

36 Ali Ibrahim Ramez street

02 27710627 / 27710947

01281636763

[sales@](mailto:sales@uiteg.com)
[info@](mailto:info@uiteg.com)
[support@](mailto:support@uiteg.com)
[www.](http://www.uiteg.com) } uiteg.com

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