

# **Company Profile**

# We Deliver What We Promise!



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# HIGHLIGHTS of 2022

The strategic direction of UIT is towards modern Technologies in the fields of:

- Video Conferencing
- WFH (Work From Home)
- Omnidirectional Contact centers
- VolP
- Data Protection

# So, a few years ago we partnered with a few big names:









# .. and in 2021 added New Partnerships:







# About UIT

Founded in 1992, **United Information Technology** has rapidly emerged as the leader in the IT service and support field. Our finger prints are all around the country. Known for reliability and high quality, from small volume businesses to Multinational companies rely on our services.

At UIT, we believe that Business Continuity is a vital element in all businesses. So, it is our job to bring the down time of the customers' operations to the minimum limits.

# Our mission:

Delivering simple and affordable products and services to minimize downtime, maximize Return on investment, and - ultimately - satisfy customers' needs.



# **Our Products**

# Specialty Brands:



# **Barco ClickShare:**

Wireless presentation system, allows you to Start on time without stress. No installation needed, just connect your device and go. No technical hiccups, always an optimal resolution. No messy cables.

# MDaemon<sup>®</sup> MDaemon:

Messaging Solutions including an email server, email antivirus and anti-spam protection, Outlook integration, and network fax management software



# 3CX:

Software IP PBX, offering Unified Communications and WebMeeting, Plus Call center Capabilities, OCCC, and Hotel features.



# Synology:

NAS and Data storage solutions



# Logitech:

Video Conference solutions.



# Polv:

Video Conference Solutions, Conference Room Phones.



# Jabra:

Headsets, Speakers, Conference Room Speakers.



# Yealink:

IP Phones, Conference Room phones, Video Conference Solutions.



# ZK-Teco:

Physical Security, Access Control, Attendance.



# Avtech:

Environment Monitoring and alerting products.



# **UIT Box:**

UIT Box is custom-built to meet various customers' needs. It can be built as a normal PC, Thin Client, Zero Client, a Firewall, a Micro Server, or a VoIP PBX.



# Mainstream Brands:

# SOPHOS

# Sophos:

Firewall, End point, MDM, Physical, software and Virtual.

Hewlett Packard Enterprise

HPE:

**Cisco:** 

HP:

Servers, Storage, Networking

Switches, Routers, Firewalls, VoIP, Servers

# cisco

Desktops, Laptops, Storage, Printers, Scanners, **Dell:** 

Servers, Desktops, Laptops

# Lenovo:

Desktops and Laptops



lenova

**Microsoft:** Servers, Server Applications, Windows, Office, Project

KASPERSKY

Kaspersky: End Point Security, DLP

# SAMSUNG

HIKVISION

INFOSEC

**BN** 

iivama

BrightSign<sup>®</sup>

# Business Monitors and Digital Signage. BrightSign:

Samsung:

IPTV, Digital Signage.

# Hikvision:

CCTV and Surveillance

# Infosec:

UPS's from 500VA up to 300KVA, Stabilizers, Surge protectors.

# **ELO Touch:**

Touch Monitors, Touch PCs, Digital signage.

# iiyama:

Touch Monitors, Touch PCs, Digital signage.





# **Our Services**

We deliver a variety of services that add value to our products and help our customers maintain operation and develop their infrastructure.

# IT outsourcing:

We work for you as if you have a full-time IT department, but for less cost and burden.

# Hardware repair:

Servers, PCs, Laptops, Printers, Scanners, All-In-Ones, Monitors, Power Supplies, etc.

## **IT Systems support:**

Setup, maintenance, and support for most known Systems and applications.

## Network design and Connectivity:

Whether it is Wired, Fiber, or wireless. Whether it is LAN or WAN. VPN & WAN Fail-over.

### **Network Cabling:**

From Site preparation down to Cabling re-organization.

### Virtualization:

Whether to consolidate servers or to achieve Fault Tolerance.

# Security:

Firewalls, Anti viruses, Anti-Spam, User Access control, Surveillance Cameras, etc.



# **Solutions**

We offer a variety of solutions that serve specific goals. Below is a list of goals and solutions:

### **Contact Centers:**

From a basic Call center to a sophisticated Omni-Channel Contact Center:

3CX MDaemon

### **IP-PBX and Voice:**

VoIP and IPBX solutions, including Video conferencing, and Call Center installations, built on:

3CX Yealink Poly

## **Conferencing (Real and Virtual):**

Audio and Video, from Desktops to Large conference Rooms, using:

Poly Barco Logitech Yealink

### **Business Continuity:**

Fault Tolerance - High Availability - Disaster Recovery solutions, built on:

HP and Dell Servers. Microsoft Servers. Vmware.

### **VPN Connectivity:**

Connecting Multi-branch corporate using cost effective building blocks:

**UIT Box** 

HP and D-Link Networking.

### Mail Server:

Implementing Mail services and Mail servers that require the minimum amount of management, technical knowledge, and lowest cost of ownership. Also integrate Blackberry services using:

MDaemon Microsoft Exchange

### **Business Security:**



### using security products offered by: Microsoft Kaspersky UIT Box MDaemon

Thin Clients: Building Thin/Zero Clients environments using: UIT Box OpenThinClient Ubuntu LTS

# Storage and Data Protection: NAS and Backup solutions using: Synology

# **Physical Security:**

Access Control, and attendance, Biometric and RFID, including Gates and Turnstiles, using: ZK-Teco



# **Our customers**

# Industrial, Commercial & Contracting

British American Tobacco Leoni Siemens Valeo Henkel EIM Gulf Investment Mena Trade El-Kotb textile Ericsson Ideal Standard Pepsi Cola Gross JTI (Japan Tobacco International) Schnieder Electric Orkila Project Development Taki Stephanie Textile SKAN Seavin Duravit Sani Acrylic Atlas Copco National paints LP Nuts

# Medical, Cosmetics & Health Care

Roche	Merck Sharp & Dhome
Loryal	Rhino Pharm
Novartis	Adwia
Rameda Pharma	Ramco Pharm
MAC Cosmetics	G B Chemicals
Gillette	St Peter Hospital
Egyptian Promotion Center	

# **Hospitality & Tourism**

Fairmont Hotels Meridien Hotels Lufthansa Airlines American Express (GBT) Baron Hotels St Peter Travel Isis Travel Planet Tours Galaxia Tours Motaz Tours Misr Sinai Tours Garana Tours **Logistics** 

DP World Al Sokhna

# **Contact Centers**

Teleperformance

Smash Tennis Academy Thomas Cook Wings Group Conrad Hotel Magic Life Hotel Dream Park Laguna Vista Hotels Kahramana Hotels Amaraya Hotels Garana Tours Flash Tours

Hapag Lloyd

Atheel CC



# Petrolium

ExxonMobil Franks International Taqa Power Alpha Offshore Shell Foreign representation offices

<b>o</b> 1	
UN – World Food Programme	Denmark Embassy
EU Projects	Lebanon Embassy
US Aid Agency	Nicaragua Embassy
US AID Projects	Embassy of Paraguay
JICA (Japanese Development	Barents Group
Office)	United Nations Office
Pechiney	Embassy of Uruguay
Federated Merchandizing Group	Egyptian Swiss Development Fund
Austrian Embassy	Near East Foundation
Royal Embassy of Spain	AMIDEAST
Royal Danish Embassy	Center for Development Services
Ecuador Embassy	CDS
Guatemala Embassy	
U.S. Embassy	

# Services – General

Orange (Mobinil)	National Navigation Company
Egyptian Aviation Services	Booze, Allen & Hamilton
Fawry	El-Geziry Accounting Firm
Shawki Anderson	The Egyptian company for Export
Analog Devices	

# **Banks & Finance**

Export Development Bank of EgyptConMisr Bank(CIBEagle CapitalConEl-Salam Brokerage Co.Egyptian Co. for InvestmentsPiraEgyptian Co. for InvestmentsFira

Commercial International Bank (CIB) Commercial International Brokers Egyptian Commercial Bank Piraeus Bank Egyptian Workers Bank

# **Governmental Departments**

General Authority for Social Egyptian Air forces



# Below is a highlight of our recent activities

# 3CX:

The Research Corner Concord Engineering & Contracting Feed Atheel Imex Kanoo Travel Om Habiba Foundation Orange – Tripple Play ITSC Co. (Egypt Post) iFix Grand Ocean El-3alem Dental Center Medline Clinics Eagle Capital EgyPuppy El-Gharably Crystal Mind IDSC مركز معلومات مجلس الوزراء First Arabia Select Mobile Infomine Vezeeta

# UITBox Firewall (UBF-400, A-200):

GB-Chemical Cairo Etijah St Peter Hospital ICA EGIC Merryland International School GB-Chemical Alexandria Reddconn St Peter Travel Research Corner El-3alem Dental Center

# Security and connectivity:

- Flash International: VPN, and Firewalls. 12 locations.
- GB-Chemical: VPN, 2 locations.

# **Physical Security:**

- SI-Vision
- El-Amir

### Surveillance:

• Shelf Drilling

# Network Storage:

- Redcon Spain
- Duravit
- ITSC
- Analog Devices



### MDaemon Mail Server:

- Hassan Allam Sons, 1000 users.
- Flash International, 250 users, with Blackberry synchronization.
- Misr International Hospital, 70 users.
- Maspero urban Development, 50 users.
- Dr. Rania Pharmacy, 50 users.
- Blue Consulting, 6 users.
- Arabcom, 50 users.
- Al-Araby, 50 users.
- Alpha Design, 25 users.
- International Engineers, 50 users.

# POS (Point Of Sale)

Mobile Operators: Orange (Mobinil) Vodafone Entertainment: **Vox Cinemas Dream Park Pharnacies:** Ezaby Ali's Image Seif Hotels: Sofitel El-Gezira **Riverside Hotel** Medical: Alpha Labs El Gouna Hospital

Hypermarkets: Hyper One Fathalla Market Best Way Retail: Designy Mobaco Oriflame Tseppas Monginis Book Stores: Diwan El-Shorouk Nahdet Masr **Restaurants**: Peking Mo'men Smiley's Cook Door Prego Arabiata Pizza King GAD Koshary El Tahrir Koshary Abu Tarek **Koshary Sayed Hanafi** Sobhy Kaber Misc.: Flex P. Films Egypt Rotogravure Industrial investment



### Network:

- ExxonMobil Asher LOBP, 20 nodes
- EFE, 50 nodes
- General Electric, Copper, 60 nodes
- Wings Tours, Copper, 120 nodes, Fiber-Optic.
- EGIC, Copper, 170 nodes
- MEET, Copper, 140 nodes
- Sea Magic Sharm El-Sheikh, 100 nodes, Copper, Fiber-Optic, Wireless
- Tulip Resort Marsa Alam, 50 nodes, Copper, Fiber-Optic, Wireless.
- Orkila, Wireless cloud
- Union Group, Copper, 5 Service Centers, 24 to 72 nodes each.
- United Group, Copper, 55 nodes, Wireless cloud
- ESDF, Copper, 50 nodes
- Smash Tennis Academy, Fiber-Optic.
- EGIC Plant, Fiber-Optic.
- El-Sallab Office City Stars, Copper, 210 nodes.
- Chipsy Store Mansoura, Copper, Fiber-Optic, 40 nodes.
- Chipsy Store Menia, Copper, 40 nodes.
- IPG, Copper, 190 nodes.

### **UPS installations:**

- Dream Land (6KVA, 10KVA, 12KVA)
- Iron and Steel Factory Tebbin (30KVA)
- Balba3 Group (6 KVA, 10 KVA)
- Air Liquide (15 KVA)
- Magic Life Sharm El-Sheikh (10KVA)
- Ministry of Transport (20KVA)
- Ministry of Transport Maritime Sector (20KVA)
- Ministry of Interior (10KVA)
- Duravit Office and factories (6 & 10 KVA)
- MIU (15KVA)
- Amgaad TV Channel (60 KVA)
- ExxonMobil Lubes Plant MEX, Alex. (120KVA)
- Taba Hotel (3x 20KVA)
- Pharma Overseas (10's of 6KVA and 10KVA)
- Alfa Laboratories (6KVA, 10KVA)
- Mokhtabar Laboratories (6KVA)
- Kufpec (20KVA)
- MAC (10KVA)
- Cairo Airport Duty Free (10KVA)



# Technical services, support, and Sales:

- Macy's Egypt
- Benetton Egypt
- ExxonMobil
- US-AID
- National Navigation Company
- Shell Egypt
- ESDF
- Orkila Egypt
- Fairmont Heliopolis
- Meridien Heliopolis
- Wings Tours
- St. Peter Group
- Dream Land
- Union Group
- CIB Egypt
- Export Development Bank of Egypt
- UN-Woman
- UN-FPA
- Alpha Design



# **Contact Us**

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